

# Resume

## David Rizzo

Cybersecurity Graduate • IT & Digital Forensics

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### Contact

- **Location:** Charlotte, North Carolina 28269
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  - **Portfolio:** [portfolio.rizzoit.com](https://portfolio.rizzoit.com)
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### Summary

IT and cybersecurity professional with a strong foundation in technical support, system operations, and security principles. Experienced in troubleshooting, incident analysis, and maintaining reliable computing environments across Windows, Linux, and cloud platforms. Known for combining technical problem-solving with leadership, customer service, and clear communication in fast-paced environments.

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### Skills

#### IT & Systems

Technical Support, Troubleshooting, System Monitoring, Windows & Linux Administration

# Security

Security Operations, Vulnerability Assessment, IAM, Cryptography, Log Analysis

# Tools

Wireshark, Splunk, Burp Suite, Magnet AXIOM, FTK Imager, Docker

# Platforms

Windows, Linux (Kali, Ubuntu, Red Hat), macOS, AWS, Azure

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# Education

## Bachelor of Science in Cybersecurity

**Wilmington University** — New Castle, DE

*Concentration: Digital Forensics*

## Certificate in Cybersecurity & FinTech

**Wilmington University**

## Cybersecurity Certificate (24-Week Program)

**University of North Carolina at Charlotte**

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# Experience

## Customer Service & Team Leadership

**Lowe's** — Concord, NC | 2020–2025

- Supported daily operations in high-volume environments while resolving customer and operational issues
- Led, coached, and supported teams of up to 30 associates
- Recognized for reliability, leadership, and customer satisfaction under pressure

## Videographer / Media Support

**Mecklenburg Community Church** — Charlotte, NC | 2019-2020

- Produced and edited weekly video content using Adobe Premiere Pro and After Effects
  - Managed deadlines, collaborated with teams, and supported live-service operations
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## Selected Technical Projects

### Digital Forensics Investigation

Evidence acquisition, artifact analysis, and formal reporting

### Red Team / Blue Team Lab

Simulated attacks and defensive monitoring using Kali & ELK

### Azure ELK Stack

Centralized logging, dashboards, and incident response

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